

Take the right *Route*

News and Views for the clients of Universal Logistics • Fall 2002



ED, the host of our AMPS EDucation Seminar, is joined by two representatives of the CCRA: Hélène Porter, Southern Ontario AMPS Coordinator – Customs Verification & Services (far left) and Ina MacRae, Customs Action Plan Coordinator – Customs Verification Services (far right), and two representatives of Universal Logistics: Mark Glionna, Vice-President – Client Relations (second from the left) and Michael Glionna, President.



A second source of AMPS support was the all-new AMPS section of our web site (www.universallogistics.ca), located under Clients Only.



Joyce Dickson, Internal Sales Coordinator for Universal Logistics, warms up to ED.

Proof of EDification

Many thanks to the 104 Universal Logistics clients who attended our AMPS EDucation Seminar, held September 17, 2002 at the Sheraton Parkway Hotel, Toronto North. "The terrific turnout – and the high marks we received in a post-seminar survey – were very gratifying", says Michael Glionna, President, Universal Logistics. Watch *Route* for news on our next event and feel free to offer suggestions on subjects for future EDucation Seminars, available for groups of any size in either the client's location or our offices.



There was plenty of opportunity to speak with Universal Logistics employees, including (from left) Brian Rowe, General Manager – Customs and Consulting (left) and Mark Glionna.



The full house underlined the high interest in AMPS, the single largest change in customs regulations in over a quarter century.



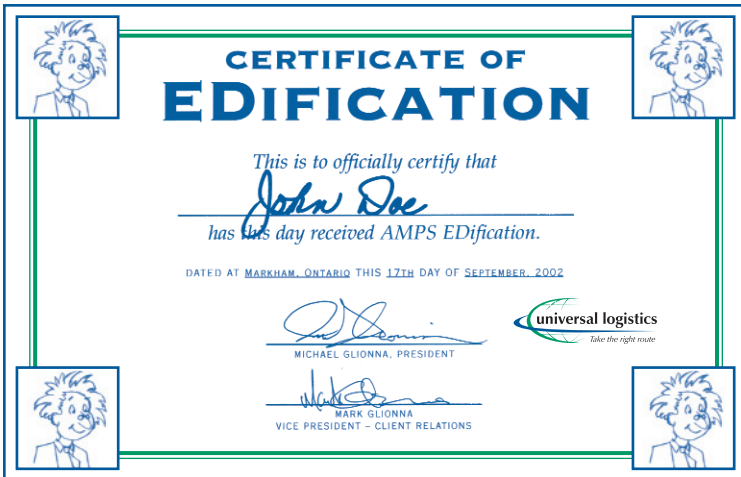
Mark Glionna (standing by projection screen) was the event host and highest rated speaker, thanks to his deft handling of the Working Session, which covered: The six most common AMPS pitfalls; Database: garbage in, garbage out; Why you pay for vendor mistakes; A Customs audit preview; Enhance Compliance – An ounce of prevention, A pound of cure; How we can help.



After the seminar, clients enjoyed a complimentary lunch.



Seminar participants pick up their parting gifts and highly prized Certificates of EDification!



Certificate of EDification presented to over 100 clients of Universal Logistics.



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For more information on the company's services, contact:

Universal Logistics Inc.,
 175 Commerce Valley Drive West,
 Suite 300, Markham, Ontario L3T 7P6
 Telephone: 905-882-4880 Fax: 905-882-2250
www.universallogistics.ca

