

Take the right Route

News and Views for the clients of Universal Logistics • Summer 2002

Get ready for AMPS by attending our unique half-day training seminar

AMPS ED Don't miss our Education Seminar on AMPS – the Administrative Monetary Penalty System, scheduled for implementation by the Canada Customs and Revenue Agency (CCRA) on October 7, 2002. It's a half-day working session covering everything you need to know – and what you need to do now to enhance your level of compliance. Plus there will be a unique opportunity to hear a CCRA presentation, including an update on the latest AMPS policy changes, presented by H el ene Porter, Southern Ontario AMPS Coordinator, Customs, Verification & Services; and Ina MacRae, Customs Action Plan Coordinator, Customs, Verification & Services.

Enjoy a Continental Breakfast before we begin – and stay afterwards for a complimentary lunch. It all adds up to a terrific value at \$249/person, plus applicable taxes.

Plus there is a special 25% discount for each additional participant from your company! For example, if you have three participants, the fee for the first person is \$249, but the cost for each additional person is only \$187, or a total of \$623 for all three.

You can register by completing and forwarding the enclosed AMPS Seminar Registration page. Or visit the AMPS section of our web site and register on-line!



Remember to take advantage of our invitation to provide input on the AMPS subjects that matter most to you. It's easy. You can even preserve your anonymity by having us raise your question during the Q&A session with our CCRA guests. Just go to [Clients Only\AMPS ED](#) and click on the link for the Seminar input form.



Need ED?

Say hello to ED, the host of our latest value added service – Education on the challenges and opportunities resulting from today's rapidly evolving logistics environment.

ED will be your host whenever – and wherever – we provide Education for our clients. That includes our AMPS Education Seminar (see left) and the AMPS section of our web site, accessible via our *Clients Only* page.

Watch future issues of *Route* for news on our next Education program. We also welcome inquiries about one-on-one or group Education on a subject of your choosing. For more information, please call Brian Rowe, 905-882-4880.

In this issue...

Page 1

- * AMPS Education Seminar
- * Need ED?
- * Results of first-ever *Route* Client survey

Page 2

- * Client survey
- * **Industry Roundup**
- Third phase of ocean freight rates changes
- CN Rail storage charge update
- * **At Your Service**
Ted Kellow, Consulting Services

Results of our Client survey

Thanks to everyone who participated in our first-ever *Route* client survey. The results provided many valuable insights and will help shape the services we deliver in the future. Here are some highlights:

Customs & Transportation Services

- 85% of the respondents use our Customs services
- 53% of the respondents use our Transportation services

See "Thanks for your feedback" on page 2

